Success Story of Project Completed for the Government

Project Owner: Government Dockyard, Marine Department

Project Name (in English): Provision of System Maintenance and Support Services for Government Fleet Information System (GFIS) and Web Base Quotation System (WBQS) for Marine Department

Project Description:

GFIS is an online computer system providing an integrated operation platform for the Government Dockyard (GD) to manage its physical assets, plan/execute maintenance activities and operate with an integrated web base quotation subsystem (WBQS) for contractors/suppliers to manage requests for quotations from GD, procure material/spares for all Government vessels and GD equipment, and provide up-to-date information for timely management and control. It also has a Store inventory module to manage and record the issue and receipt of stocks. GFIS also has an interface with the Government Financial Management Information System (GFMIS) to support the settlement of payments for spares and contractor service.

Armitage is responsible to provide system maintenance and support services of GFIS and WBQS to GD, including helpdesk services, problem determination and bug fixing, system monitoring & optimization, system enhancement, training, production support and ad-hoc processing requests.

Means of Service Acquisition: Open Tender

Contractor Name: Armitage Technologies Limited

Project Commenced on: 1-Sep-2016

Project Completed on: 31-Aug-2020

Additional Information:

The contracts of System Maintenance and Support Services are renewal on annual basis, below are the Contract Ref. No. of Marine Department:

Year	2016-2017	2017-2018	2018-2019	2019-2020
Contract No.	C023/2016	C008/2017	C014/2018	C012/2019