

**List of community-based help desks under the “Smart Silver” Digital Inclusion Programme for Elders
(For JSON Format)**

The “Smart Silver” Digital Inclusion Programme for Elders has engaged 12 implementing organisations to set up community-based help desks across all 18 districts in the territory. The aim is to provide regular and fixed-point training on digital technologies and technical support to elders aged 60 or above so that they can enjoy the benefits brought about by digital services.

This dataset provides addresses, coordinates, service hours, enquiry telephones and implementing organisations of the help desks (JSON).

No.	Item	Type	Mandatory	Description
1.	Programme	[Object]	Yes	Funded Programme Information
1.1.	ProgrammeNameEN	String	Yes	Funded Programme Name in English
1.2.	ProgrammeNameTC	String	Yes	Funded Programme Name in Traditional Chinese
1.3.	ProgrammeNameSC	String	Yes	Funded Programme Name in Simplified Chinese
1.4.	ProgrammeStartMonth	String	Yes	Service Start Month Format: YYYY-MM
1.5.	ProgrammeEndMonth	String	No	Service End Month Format: YYYY-MM
1.6.	Organisation	[Object]	Yes	Implementing Organisation
1.6.1.	OrganisationID	Numeric	Yes	Unique Number Representing the Implementing Organisation
1.6.2.	OrganisationNameEN	String	Yes	Implementing Organisation Name in English
1.6.3.	OrganisationNameTC	String	Yes	Implementing Organisation Name in Traditional

No.	Item	Type	Mandatory	Description
				Chinese
1.6.4.	OrganisationNameSC	String	Yes	Implementing Organisation Name in Simplified Chinese
1.6.5.	ServiceAreaEN	String	Yes	Service Area in English
1.6.6.	ServiceAreaTC	String	Yes	Service Area in Traditional Chinese
1.6.7.	ServiceAreaSC	String	Yes	Service Area in Simplified Chinese
1.6.8.	OrganisationTel	Numeric	Yes	Enquiry Telephone Number of the Implementing Organisation
1.6.9.	OrganisationEmail	String	No	Enquiry Email of the Implementing Organisation
1.6.10.	OrganisationProgrammeURL	String	No	Programme Website of the Implementing Organisation
1.6.11.	Helpdesk	Numeric	Yes	Number of Community-based Help Desk(s) Provided
1.6.11.1.	HelpdeskLocation	[Object]	Yes	Location of Community-based Helpdesk(s)
1.6.11.2.	HelpdeskAddressEN	String	Yes	Community-based Help Desk Address in English
1.6.11.3.	HelpdeskAddressTC	String	Yes	Community-based Help Desk Address in Traditional Chinese
1.6.11.4.	HelpdeskAddressSC	String	Yes	Community-based Help Desk Address in Simplified Chinese
1.6.11.5.	HelpdeskLongitude	Numeric	Yes	Longitude Location of Community-based Help Desk(s)

No.	Item	Type	Mandatory	Description
1.6.11.6.	HelpdeskLatitude	Numeric	Yes	Latitude Location of Community-based Help Desk(s)
1.6.11.7.	HelpdeskServiceHrsEN	String	Yes	Opening Hours of Community-based Help Desk(s) in English
1.6.11.8.	HelpdeskServiceHrsTC	String	Yes	Opening Hours of Community-based Help Desk(s) in Traditional Chinese
1.6.11.9.	HelpdeskServiceHrsSC	String	Yes	Opening Hours of Community-based Help Desk(s) in Simplified Chinese
1.6.11.10.	HelpdeskTel	Numeric	Yes	Enquiry Telephone Number of Community-based Help Desk(s)