

UDomain Web Hosting Company Limited

I. Service Category (C) Cloud IT Services

Table 3a: Cloud IT Services Items (Service items passing all General, Security and Technical Requirements)

Item Number	Item Description	Manufacturer
C00001	Provide backup and restore of data over the Internet on Microsoft platform. There are many ways to backup data over the Internet. UDomain could offer data file backup, directory backup, disk backup, DBMS to the Data Center. Data will be compressed and encrypted. Log and report will be provided for auditing. Numbers of copy versions depend on user request.	Acronis
C00002	Provide backup and restore of data over the Internet on Linux platform. There are many ways to backup data over the Internet. UDomain could offer data file backup, directory backup, disk backup, DMS to the Data Center. Data will be compressed and encrypted. Log and report will be provided for auditing. Numbers of copy versions depend on user request.	Shell script with cmd Tape Archive

Table 3b: Cloud IT Services Items (Other service items proposed)

Item Number	Item Description	Manufacturer
C00003	Provide backup storage infrastructure	Dell
C00004	Provide capability for using the domain name chosen by the Government	UDomain
C00005	Cloud Server with Plesk (Windows or Linux) - Web Based Control Panel - Support SSL Certificate (https, Pops)	Dell and Parallels
C00006	China CDN Service (Content Delivery Network)	UDomain
C00007	DDoS Attack Mitigation	UDomain

II. Service Category (D) Social Media Apps

Table 4a: Social Media Apps Items (Service items passing all General, Security and Technical Requirements)

Item Number	Item Description	Manufacturer
D00001	Provide functionality for the Government to share photos with the public over Internet	Gallery

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Item Number	Item Description	Manufacturer
D00002	Provide functionality for the Government to share videos with the public over Internet	PHPMotion
D00003	Provide live video streaming service. For 3,000 Hong Kong concurrent viewers at maximum 500K bit rate. Include video signal conversion service.	UDomain

III. Government Public Cloud Related Services

Table 5.1 : Staff Service

Item No.	Description of Services	Staff Category
E0001	Service Specialist, provide service in environment set-up and configuration for the operation of the GPCS	1
E0002	Project Manager, manage the tasks related to the delivery of set-up and configuration of the GPCS. For example, meeting with users and monitor the schedule and resources	2

Table 5.2 : Installation and Maintenance Service

Item No.	Description of Services
E0003	Provide installation and configuration task on Server and Desktop
E0004	Provide hardware diagnostics and troubleshooting work

Table 5.3 : Internet Connection Service

Item No.	Description of Services
E0005	Troubleshoot and support the connection to Internet

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