

# Superhub Limited

## I. Service Category (A) Productivity Apps

**Table 1a: Productivity Apps Items (Service items passing all General, Security and Technical Requirements)**

(1) Item Number	(2) Item Description	(2) Manufacturer
A00001	SharePoint 2010 1GB with Office Web Apps for Office Tools and Suites, and Document and Content Management	Microsoft Corporation
A00002	SharePoint 2010 1GB with Office Web Apps for Office Tools and Suites, and Document and Content Management (maximum 10 user accounts)	Microsoft Corporation
A00003	SharePoint 2010 5GB with Office Web Apps for Office Tools and Suites, and Document and Content Management (maximum 20 user accounts)	Microsoft Corporation
A00004	SharePoint 2010 10GB with Office Web Apps for Office Tools and Suites, and Document and Content Management (maximum 50 user accounts)	Microsoft Corporation
A00005	SharePoint 2010 20GB with Office Web Apps for Office Tools and Suites, and Document and Content Management (maximum 100 user accounts)	Microsoft Corporation
A00007	Lync 2010 Enterprise for collaboration, meetings, conferencing	Microsoft Corporation

**Table 1b: Productivity Apps Items (Other service items proposed)**

(1) Item Number	(2) Item Description	(2) Manufacturer
A00006	Additional 10GB storage for A00001-A00005	Hardware
A00008	Lync 2010 Standard for collaboration only	Microsoft Corporation

## II. Service Category (B) Business Apps

**Table 2a: Business Apps Items (Service items passing all General, Security and Technical Requirements)**

(1) Item Number	(2) Item Description	(2) Manufacturer
B00001	Exchange 2010 Email Service Basic/Web Access with 15GB storage (POP3, SMTP & IMAP support)	Microsoft Corporation
B00002	Exchange 2010 Email Service Office Access with 15GB storage (POP3, SMTP, IMAP & MAPI support)	Microsoft Corporation
B00003	Exchange 2010 Email Service Anywhere Access with 15GB storage (POP3, SMTP, IMAP, MAPI, Active Sync support)	Microsoft Corporation

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(1) Item Number	(2) Item Description	(2) Manufacturer
B00004	Exchange 2010 Email Service Basic/Web Access with 10GB storage (POP3, SMTP & IMAP support)	Microsoft Corporation
B00005	Exchange 2010 Email Service Office Access with 10GB storage (POP3, SMTP, IMAP & MAPI support)	Microsoft Corporation
B00006	Exchange 2010 Email Service Anywhere Access with 10GB storage (POP3, SMTP, IMAP, MAPI, Active Sync support)	Microsoft Corporation
B00007	Exchange 2010 Email Service Basic/Web Access with 5GB storage (POP3, SMTP & IMAP support)	Microsoft Corporation
B00008	Exchange 2010 Email Service Office Access with 5GB storage (POP3, SMTP, IMAP & MAPI support)	Microsoft Corporation
B00009	Exchange 2010 Email Service Anywhere Access with 5GB storage (POP3, SMTP, IMAP, MAPI, Active Sync support)	Microsoft Corporation
B00010	Exchange 2010 Email Service Basic/Web Access with 2GB storage (POP3, SMTP & IMAP support)	Microsoft Corporation
B00011	Exchange 2010 Email Service Office Access with 2GB storage (POP3, SMTP, IMAP & MAPI support)	Microsoft Corporation
B00012	Exchange 2010 Email Service Anywhere Access with 2GB storage (POP3, SMTP, IMAP, MAPI, Active Sync support)	Microsoft Corporation

**Table 2b: Business Apps Items (Other service items proposed)**

(1) Item Number	(2) Item Description	(2) Manufacturer
B00013	BES for Blackberry access	Research In Motion
B00014	Additional pool storage	Hardware
B00015	Outlook 2010	Microsoft Corporation
B00016	Online Archiving 15GB storage	Microsoft Corporation
B00017	Journaling 100GB storage	Hardware
B00018	Dynamics CRM with 2GB storage	Microsoft Corporation
B00019	Additional storage for CRM	Hardware

### **III. Service Category (C) Cloud IT Services**

**Table 3a: Cloud IT Services Items (Service items passing all General, Security and Technical Requirements)**

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(1) Item Number	(2) Item Description	(2) Manufacturer
C00001	AhsayOBM 1TB Backup service plan for client-side desktop and laptop PC	Ahsay Systems Corporation
C00002	AhsayOBM 1TB Backup service plan for file server	Ahsay Systems Corporation
C00003	AhsayOBM 1TB Backup service plan for database server (MS SQL/Exchange/Oracle DB/Lotus Domino or Notes)	Ahsay Systems Corporation
C00004	AhsayOBM 1TB Backup service plan for guest virtual machine (VMware or MS Hyper-V)	Ahsay Systems Corporation
C00005	AhsayOBM 50GB Backup service plan for client-side desktop and laptop PC	Ahsay Systems Corporation
C00006	AhsayOBM 50GB Backup service plan for file server	Ahsay Systems Corporation
C00007	AhsayOBM 50GB Backup service plan for database server (MS SQL/Exchange/Oracle DB/Lotus Domino or Notes)	Ahsay Systems Corporation
C00008	AhsayOBM 50BG Backup service plan for guest virtual machine (VMware or MS Hyper-V)	Ahsay Systems Corporation

**Table 3b: Cloud IT Services Items (Other service items proposed)**

(1) Item Number	(2) Item Description	(2) Manufacturer
C00009	Additional 50GB Backup storage for AhsayOBM Backup service plan	Hardware

#### **IV. Government Public Cloud Related Services**

**Table 5.1 : Staff Service**

Item No.	Description of Services	Staff Category
E00001	System Engineering Support Service (Exact number of man-days required varies case-by-case.)	Service Specialist
E00002	System Programming Support Service (Exact number of man-days required varies case-by-case.)	Service Specialist
E00003	Project Management Support Service (Exact number of man-days required varies case-by-case.)	Service Specialist
E00004	On-site engineering support service (Minimum 2 hours at every purchase. Exact number of man-hour required varies case-by-case.)	Service Specialist
E00005	Password policy, rule setting or system logic setup/change	Service Specialist

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	(Exact number of man-days required varies case-by-case.)	
E00006	Email account mailbox data migration (Exact number of man-days required varies case-by-case.)	Service Specialist
E00007	Special log request - access, spam, AV, agent, & connection (log within 7 days only)	Service Specialist
E00008	Disc Backup for Exchange mailboxes (every 500 users or maximum 1TB storage; hardware/disc media and delivery not included.)	Service Specialist
E00009	Disc Backup for SharePoint or Dynamics CRM database (hardware/disc media and delivery not included.)	Service Specialist
E00010	Data restoration for Exchange (a whole database from disc; item E00008 must have been purchased before.)	Service Specialist
E00011	Data restoration for Exchange (a user mailbox account)	Service Specialist
E00012	Data restoration for SharePoint or Dynamics CRM (within retention period)	Service Specialist
E00013	Data restoration for SharePoint or Dynamics CRM (from disc; item E00009 must have been purchased before.)	Service Specialist
E00014	PC desktop/notebook Microsoft Outlook client setup (For on-site setup, item E00004 must be purchased together.)	Service Specialist
E00015	PC desktop/notebook/server Ahsay Backup software program setup (Exact number of man-days required varies case-by-case.)	Service Specialist

**Table 5.3 : Internet Connection Service**

Item No.	Description of Services
G00001	100M Broadband Service with 1 fixed IP
G00002	100M Direct Internet Access with 8 fixed IP
G00003	Change Broadband IP address
G00004	Broadband router re-configuration by remote
G00005	Broadband router re-configuration by on-site

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