

# PCCW Solutions Ltd

## **I. Service Category (A) Productivity Apps**

**Table 1a: Productivity Apps Items (Service items passing all General, Security and Technical Requirements)**

| Item Number | Item Description   | Manufacturer |
|-------------|--|--------------|
| A00001      | Google Apps for Business<br>Included Features: <ul style="list-style-type: none"> <li>➤ Gmail</li> <li>➤ Google Calendar</li> <li>➤ Google Groups for Business</li> <li>➤ Google Docs</li> <li>➤ Google Sites</li> <li>➤ Google Video for Business</li> <li>➤ Google+ Hangout</li> </ul> | Google       |
| A00002      | Google Apps for Business<br>Included Features: <ul style="list-style-type: none"> <li>➤ Gmail</li> <li>➤ Google Calendar</li> <li>➤ Google Groups for Business</li> <li>➤ Google Docs</li> <li>➤ Google Sites</li> <li>➤ Google Video for Business</li> <li>➤ Google+ Hangout</li> </ul> | Google       |
| A00003      | Electronic Document Management System (eDMS)   | PCCW         |
| A00004      | PCCW Collaboration, meetings, conferencing   | PCCW         |
| A00006      | Office 365-E1<br>Includes features of <ul style="list-style-type: none"> <li>➤ SharePoint Online Plan 1</li> <li>➤ Exchange Online Plan 1</li> <li>➤ Lync Online Plan 2</li> <li>➤ Office Web Apps view mode</li> </ul>  | Microsoft    |
| A00007      | Office 365-E2<br>Includes features of <ul style="list-style-type: none"> <li>➤ SharePoint Online Plan 1</li> <li>➤ Exchange Online Plan 1</li> <li>➤ Lync Online Plan 2</li> <li>➤ Office Web Apps edit mode</li> </ul>  | Microsoft    |
| A00008      | Office 365-E3<br>Includes features of <ul style="list-style-type: none"> <li>➤ SharePoint Online Plan 2</li> <li>➤ Exchange Online Plan 2</li> <li>➤ Lync Online Plan 2</li> <li>➤ Office Web Apps edit mode</li> <li>➤ Office Professional Plus</li> </ul>                              | Microsoft    |
| A00009      | Office 365-E4<br>Includes features of <ul style="list-style-type: none"> <li>➤ SharePoint Online Plan 2</li> <li>➤ Exchange Online Plan 2</li> </ul>   | Microsoft    |

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| Item Number | Item Description  | Manufacturer |
|-------------|---|--------------|
|             | <ul style="list-style-type: none"> <li>➤ Lync Online Plan 2</li> <li>➤ Office Web Apps edit mode</li> <li>➤ Office Professional Plus</li> <li>➤ Lync Voice &amp; PBX</li> </ul>   |              |
| A000012     | SharePoint Online Plan 1 <ul style="list-style-type: none"> <li>➤ Knowledge Management</li> <li>➤ Document and Content Management</li> <li>➤ Collaborative Workspace</li> <li>➤ Workflow Services</li> <li>➤ Photo hosting &amp; sharing</li> <li>➤ Blog, web album, video/audio sharing web site</li> <li>➤ Online community portal</li> <li>➤ Video streaming</li> <li>➤ Web feed management service</li> <li>➤ Online media such as discussion forum, wiki, etc</li> <li>➤ Office Web Apps view mode</li> </ul> 1GB storage per user, plus 10GB storage per organization | Microsoft    |
| A00013      | SharePoint Online Plan 2 <ul style="list-style-type: none"> <li>➤ Include features of SharePoint Online Plan 1</li> <li>➤ Office Web Apps edit mode</li> </ul>  | Microsoft    |
| A00017      | Lync Online Plan 2 <ul style="list-style-type: none"> <li>➤ Include features of Lync Online Plan 1</li> <li>➤ Online meeting</li> <li>➤ Multi-party audio/video conferencing</li> <li>➤ Data sharing (screen /apps /whiteboard)</li> <li>➤ Audio conferencing</li> </ul>  | Microsoft    |

**Table 1b: Productivity Apps Items (Other service items proposed)**

| Item Number | Item Description   | Manufacturer |
|-------------|--|--------------|
| A00005      | PCCW Collaboration, meetings, conferencing   | PCCW         |
| A000010     | Office 365-K1 <ul style="list-style-type: none"> <li>➤ For kiosk workers are designed for employees such as 'deskless' workers, shift workers who use shared PCs.</li> <li>➤ Include basic features of Exchange Online, SharePoint Online and Office Web Apps view mode</li> </ul> | Microsoft    |
| A000011     | Office 365-K2 <ul style="list-style-type: none"> <li>➤ Include features of Office 365-K1</li> <li>➤ Office Web Apps edit mode</li> </ul>   | Microsoft    |
| A000014     | SharePoint Online Partner Access Plan<br>SharePoint Online plan for external partner access  | Microsoft    |
| A00015      | SharePoint Online Additional Storage   | Microsoft    |

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| Item Number | Item Description   | Manufacturer  |
|-------------|--|---------------|
| A00016      | Lync Online Plan 1<br>Collaboration, meeting features such as IM and presence, 1-to-1 audio/video calling, etc | Microsoft     |
| A00019      | vzRoom Service Plan A (2-9 users)  | Manipeer Ltd. |
| A00020      | vzRoom Service Plan B (10-49 users)  | Manipeer Ltd. |
| A00021      | vzRoom Service Plan C (50-99 users)  | Manipeer Ltd. |
| A00022      | vzRoom Service Plan D (100+ users)   | Manipeer Ltd. |
| A00023      | vzRoom Online Storage  | Manipeer Ltd. |

## II. Service Category (B) Business Apps

**Table 2a: Business Apps Items (Service items passing all General, Security and Technical Requirements)**

| Item Number | Item Description  | Manufacturer |
|-------------|---|--------------|
| B00001      | Google Apps for Business<br>Included Features:<br><ul style="list-style-type: none"> <li>➤ Gmail</li> <li>➤ Google Calendar</li> <li>➤ Google Groups for Business</li> <li>➤ Google Docs</li> <li>➤ Google Sites</li> <li>➤ Google Video for Business</li> <li>➤ Google+ Hangout</li> </ul> | Google       |
| B00002      | Google Apps for Business<br>Included Features:<br><ul style="list-style-type: none"> <li>➤ Gmail</li> <li>➤ Google Calendar</li> <li>➤ Google Groups for Business</li> <li>➤ Google Docs</li> <li>➤ Google Sites</li> <li>➤ Google Video for Business</li> <li>➤ Google+ Hangout</li> </ul> | Google       |
| B00003      | PCCW Email Service  | PCCW         |
| B00014      | Exchange Online Plan 1<br><ul style="list-style-type: none"> <li>➤ E-mail, calendar, contacts and task management with anti-virus and anti-spam</li> </ul> Include 25GB mailbox   | Microsoft    |
| B00015      | Exchange Online Plan 2<br>Include features of Exchange Online Plan 1<br><ul style="list-style-type: none"> <li>➤ Voice mail</li> </ul> Legal hold<br>Unlimited mailbox size   | Microsoft    |

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**Table 2b: Business Apps Items (Other service items proposed)**

| Item Number | Item Description  | Manufacturer |
|-------------|---|--------------|
| B00004      | PCCW Email Service  | PCCW         |
| B00005      | Local Domain Name Application and DNS Hosting   | PCCW         |
| B00006      | Local Domain Name Application and DNS Hosting   | PCCW         |
| B00007      | Local Domain Name Application and DNS Hosting   | PCCW         |
| B00008      | Local Domain Name Application and DNS Hosting   | PCCW         |
| B00009      | Global Domain Name Application and DNS Hosting  | PCCW         |
| B00010      | Global Domain Name Application and DNS Hosting  | PCCW         |
| B00011      | Global Domain Name Application and DNS Hosting  | PCCW         |
| B00012      | Global Domain Name Application and DNS Hosting  | PCCW         |
| B00013      | Domain Name Migration   | PCCW         |
| B00016      | CRM Online <ul style="list-style-type: none"> <li>➤ Get the same powerful CRM software delivered as a cloud service from Microsoft, enabling instant-on anywhere access worldwide</li> </ul> Include 5GB storage per organization | Microsoft    |
| B00017      | CRM Online Additional Storage (up to 50 GB)   | Microsoft    |

### **III. Service Category (C) Cloud IT Services**

**Table 3a: Cloud IT Services Items (Service items passing all General, Security and Technical Requirements)**

| Item Number | Item Description   | Manufacturer       |
|-------------|--|--------------------|
| C00001      | Cloud-based Backup Service   | PCCW               |
| C00010      | Cloud Backup Pro   | BizCONLINE Limited |
| C00016      | SQL Azure <ul style="list-style-type: none"> <li>➤ Database backup and restore</li> <li>➤ Highly available and scalable cloud database service built on SQL Server technologies</li> <li>➤ Business intelligence features</li> </ul> | Microsoft          |
| C00017      | Windows Azure Storage <ul style="list-style-type: none"> <li>➤ File backup and restore</li> <li>➤ Provides secure, scalable and easily accessible storage services that remain highly available and durable.</li> </ul>              | Microsoft          |

**Table 3b: Cloud IT Services Items (Other service items proposed)**

| Item Number | Item Description     | Manufacturer |
|-------------|----------------------|--------------|
| C00002      | Server Cloud Service | PCCW         |

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| Item Number | Item Description   | Manufacturer       |
|-------------|--|--------------------|
|             | <ul style="list-style-type: none"> <li>➤ 1 x vCPU</li> <li>➤ 1GB memory</li> <li>➤ 20GB usable storage</li> <li>➤ 10GB data traffic per month</li> <li>➤ 1 dedicated Internet IP</li> <li>➤ Pre-installed, open sourced based LINUX operating system</li> <li>➤ Other pre-installed operating system available as chargeable optional service items</li> </ul> |                    |
| C00003      | Additional vCPU  | PCCW               |
| C00004      | Additional 20GB disk storage   | PCCW               |
| C00005      | Additional 1GB memory  | PCCW               |
| C00006      | Additional 1 IP address  | PCCW               |
| C00007      | Additional 100GB backup  | PCCW               |
| C00008      | Additional 10GB data traffic   | PCCW               |
| C00009      | Cloud Backup Express   | BizCONLINE Limited |
| C00011      | Duplicate Backup Copy to Local Site  | BizCONLINE Limited |
| C00012      | Duplicate Backup Copy to another DR Site   | BizCONLINE Limited |
| C00013      | Daily AutoDrill  | BizCONLINE Limited |
| C00014      | Backup and DR Outsourcing Express  | BizCONLINE Limited |
| C00015      | Backup and DR Outsourcing PRO  | BizCONLINE Limited |
| C00018      | Windows Azure Compute<br>Highly-available Compute capacity that enables you to run application code in the cloud and allows you to quickly scales your applications up or down to meet your customer needs.  | Microsoft          |
| C00019      | Windows Azure CDN (Content Delivery Network)<br>Moving content closer to where it is needed and used, CDN improves performance by caching content at locations closest to your customers or users to provide the best experience for your application.   | Microsoft          |
| C00020      | Windows Azure Access Control<br>Seamless, single sign-on experience across your cloud applications, while simplifying your development of cloud applications   | Microsoft          |
| C00021      | Windows Azure Service Bus<br>Provides secure messaging and relay capabilities that enable building distributed and loosely-coupled applications in the cloud, as well hybrid application across both private and public clouds.  | Microsoft          |
| C00022      | Windows Azure Caching<br>Provides a distributed, in-memory, application cache service for Windows Azure applications. Instead of   | Microsoft          |

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| Item Number | Item Description   | Manufacturer |
|-------------|--|--------------|
|             | relying on slower disk-based storage, applications gain high- speed access and scale to data that is kept in-memory. |              |

#### **IV. Service Category (D) Social Media Apps**

**Table 4a: Social Media Apps Items (Service items passing all General, Security and Technical Requirements)**

| Item Number | Item Description                               | Manufacturer                         |
|-------------|--|--------------------------------------|
| D00001      | Master Concept Media Library (Unlimited users) | Master Concept International Limited |
| D00006      | PCCW Photo Hosting /Sharing                    | PCCW                                 |

**Table 4b: Social Media Apps Items (Other service items proposed)**

| Item Number | Item Description   | Manufacturer                         |
|-------------|--|--------------------------------------|
| D00002      | Master Concept Media Library (Unlimited users) with Iphone Apps    | Master Concept International Limited |
| D00003      | Master Concept Media Library Add-on - Annotation                   | Master Concept International Limited |
| D00004      | Master Concept Media Library Add-on – Image Cropping and Transform | Master Concept International Limited |
| D00005      | Master Concept Media Library Add-on – LDAP Support                 | Master Concept International Limited |
| D00007      | PCCW Photo Hosting /Sharing  | PCCW                                 |

#### **V Government Public Cloud Related Services**

**Table 5.1 : Staff Service**

| Item No. | Description of Services  | Staff Category                      |
|----------|--|-------------------------------------|
| 0001     | Environment set-up, configuration, and support of the normal operation of the Government Public Cloud Services | End-point devices Support Technican |
| 0002     | Environment set-up, configuration, and support   | System                              |

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|      |   |   |
|------|---|---|
|      | of the normal operation of the Government Public Cloud Services; and the development and customization of applications including mobile applications related to the services  | Engineer / Programmer                               |
| 0003 | Environment set-up, configuration, and support of the normal operation of the Government Public Cloud Services; and the development and customization of applications including mobile applications related to the services | Senior System Engineer/<br>Senior Programmer        |
| 0004 | Environment set-up, configuration, and support of the normal operation of the Government Public Cloud Services; and the development and customization of applications including mobile applications related to the services | System Specialist /<br>System Analyst               |
| 0005 | Environment set-up, configuration, and support of the normal operation of the Government Public Cloud Services; and the development and customization of applications including mobile applications related to the services | Senior System Specialist /<br>Senior System Analyst |
| 0006 | Environment set-up, configuration, and support of the normal operation of the Government Public Cloud Services; and the development and customization of applications including mobile applications related to the services | Project Manager                                     |

**Table 5.2 : Installation and Maintenance Service**

| Item No. | Description of Services   |
|----------|---|
| 0001     | Setup and configuration, yearly support and maintenance for productivity apps and email services  |
| 0002     | Setup and configuration, monthly support and maintenance for productivity apps and email services |
| 0003     | Setup for PCCW collaboration, meeting, conferencing   |
| 0004     | Setup for PCCW Email Services   |
| 0005     | Domain Name Transfer  |
| 0006     | Sub-domain Name creation /modification  |
| 0007     | Domain Name Server Setting Modification   |
| 0008     | Reverse Lookup Entry  |
| 0009     | Change of Registrar Agreement   |
| 0010     | 7x24 setup charge premium for PCCW Cloud services   |
| 0011     | Setup charges for Cloud-based Backup Service  |
| 0012     | Migration services for Server Cloud Services  |
| 0013     | Setup Charges for Linux / Windows on Cloud Services   |
| 0014     | Support Services for Linux / Windows on Cloud Services  |
| 0015     | Setup Charges for Oracle / DB2 on Cloud Services  |
| 0016     | Support Services for Oracle / DB2 on Cloud Services   |
| 0017     | Setup Charges for MS SQL / MySQL on Cloud Services  |
| 0018     | Support Services for MS SQL / MySQL on Cloud Services   |

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|      |  |
|------|--|
| 0019 | Setup Charges for Apache / IIS / IBM HTTP / Oracle SunOne&Sun Java Systems / Tomcat / JBoss on Cloud Services    |
| 0020 | Support Services for Apache / IIS / IBM HTTP / Oracle SunOne&Sun Java Systems / Tomcat / JBoss on Cloud Services |
| 0021 | Setup Charges for Oracle Application Server / Weblogic / WebSphere on Cloud Services                             |
| 0022 | Support Services for Oracle Application Server / Weblogic / WebSphere on Cloud Services                          |
| 0023 | Online Drill verification for BizCONLINE   |
| 0024 | Setup and configuration for Media Library  |
| 0025 | Setup charges for Photo Hosting /Sharing   |

**Table 5.3 : Internet Connection Service**

| Item No. | Description of Services     |
|----------|-----------------------------|
| 1        | Dynamic IP 1.5Mbps/640Kbps  |
| 2        | Dynamic IP 6Mbps / 640kbps  |
| 3        | Dynamic IP 2Mbps/2Mbps      |
| 4        | Dynamic IP 4Mbps/4Mbps      |
| 5        | Dynamic IP 6Mbps/6Mbps      |
| 6        | Dynamic IP 10Mbps/10Mbps    |
| 7        | Dynamic IP 15Mbps/15Mbps    |
| 8        | Dynamic IP 20Mbps/20Mbps    |
| 9        | Dynamic IP 25Mbps/25Mbps    |
| 10       | Dynamic IP 30Mbps/30Mbps    |
| 11       | Dynamic IP 50Mbps/50Mbps    |
| 12       | Dynamic IP 100Mbps/100Mbps  |
| 13       | Fix IP 1.5Mbps/640Kbps      |
| 14       | Fix IP 6Mbps/ 640Kbps       |
| 15       | Fix IP 2Mbps/2Mbps          |
| 16       | Fix IP 4Mbps/4Mbps          |
| 17       | Fix IP 6Mbps/6Mbps          |
| 18       | Fix IP 10Mbps/10Mbps        |
| 19       | Fix IP 15Mbps/15Mbps        |
| 20       | Fix IP 20Mbps/20Mbps        |
| 21       | Fix IP 25Mbps/25Mbps        |
| 22       | Fix IP 30Mbps/30Mbps        |
| 23       | Fix IP 50Mbps/50Mbps        |
| 24       | Fix IP 100Mbps/100Mbps      |
| 25       | Multiple IP 2Mbps/2Mbps     |
| 26       | Multiple IP 4Mbps/4Mbps     |
| 27       | Multiple IP 6Mbps/6Mbps     |
| 28       | Multiple IP 10Mbps/10Mbps   |
| 29       | Multiple IP 15Mbps/15Mbps   |
| 30       | Multiple IP 20Mbps/20Mbps   |
| 31       | Multiple IP 25Mbps/25Mbps   |
| 32       | Multiple IP 30Mbps/30Mbps   |
| 33       | Multiple IP 50Mbps/50Mbps   |
| 34       | Multiple IP 100Mbps/100Mbps |



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|    |   |
|----|---|
| 35 | Setup charge for each of items 1 to 34  |
| 36 | Relocation charge for each of items 1 to 34   |
| 37 | Dedicated Internet Access – 10M   |
| 38 | Dedicated Internet Access   |
| 39 | Setup charge for item 37  |
| 40 | Relocation charge for item 37   |
| 41 | WiFi Service – 6Mbps/640K   |
| 42 | WiFi Service – 2Mbps/2Mbps  |
| 43 | WiFi Service – 4Mbps/4Mbps  |
| 44 | WiFi Service – 6Mbps/6Mbps  |
| 45 | WiFi Service – 10Mbps/10Mbps  |
| 46 | WiFi Service – 20Mbps / 20Mbps  |
| 47 | WiFi Service – 30Mbps / 30Mbps  |
| 48 | WiFi Service – 50Mbps / 50Mbps  |
| 49 | WiFi Service – 100Mbps/100Mbps  |
| 50 | Setup charge for each of the WiFi Services stated in items 41 to 49   |
| 51 | Relocation charge for each of the WiFi Services stated in items 41 to 49  |
| 52 | WiFi Coverage Survey charge   |
| 53 | Landing Page Customization  |
| 54 | One Communication Service Boss & Secretary Voice Plan<br>(bundled with phone set)   |
| 55 | One Communication Service Executive Voice Plan<br>(bundled with phone set)  |
| 56 | One Communication Service Operator Voice Plan<br>(bundled with phone set)   |
| 57 | One Communication Service One-time Installation Service for<br>the above Item 54 to 56<br>(minimum 2 users plan subscription per order) |

**--- END ---**