

NetSoft Limited

I. Service Category (A) Productivity Apps

Table 1a: Productivity Apps Items (Service items passing all General, Security and Technical Requirements)

Item Number	Item Description	Manufacturer
A00007	Nesta Enterprise Content Management Services	NetSoft Limited

Table 1b: Productivity Apps Items (Other service items proposed)

Item Number	Item Description	Manufacturer
A00001	Nesta Search Engine	NetSoft Limited
A00002	Nesta Web Portal Platform	NetSoft Limited
A00003	Nesta Document and Collaboration Portal Platform	NetSoft Limited
A00004	Nesta Web Analytics Platform	NetSoft Limited
A00005	Nesta Enterprise Content Management System	NetSoft Limited
A00006	Nesta Search Service	NetSoft Limited
A00008	Nesta Web Analytic Services	NetSoft Limited

II. Service Category (C) Cloud IT Services

Table 3a: Cloud IT Services Items (Service items passing all General, Security and Technical Requirements)

Item Number	Item Description	Manufacturer
C00006	Managed Amazon Backup and Restore	Amazon Web Services, Inc

Table 3b: Cloud IT Services Items (Other service items proposed)

Item Number	Item Description	Manufacturer
C00001	Nesta Cloud Host Standard Package CPU : 1 vCPU Memory : 2GB Storage : 50GB	NetSoft Limited
C00002	Nesta Cloud Host Professional Package CPU : 2 vCPU Memory : 4GB Storage : 100GB	NetSoft Limited
C00003	Nesta Cloud Host Enterprise Package CPU : 4 vCPU Memory : 8GB Storage : 200GB	NetSoft Limited
C00004	Managed Cloudflare CDN Professional Plan	Cloudflare Inc
C00005	Managed Cloudflare CDN Enterprise Plan	Cloudflare Inc

III. Government Public Cloud Related Services

Table 5.1 : Staff Service

Item No.	Description of Services	Staff Category
1	<ul style="list-style-type: none">• Schedule and assign duties to subordinates• Lead feasibility and optimisation studies, analyse and specify system• Plan and control all phases of computer project including feasibility study, system analysis and design, procurement and installation of computer systems, programming, implementation, system nursing and maintenance• Plan and manage multiple project teams and technologies• Manage the operations of computer centres and data preparation installations• Deliver projects within budget and on time• Establish procedures and automated performance measurement capability to monitor the technical accomplishment and progress of projects• Liaise with Programme Manager and Government project team and management team on day-to-day work• Develop project management plans and quality control parameters	Project Manager
2	<ul style="list-style-type: none">• Provide supervisory, technical and administrative direction for personnel performing system implementation tasks• Analyse, design and specify program components of systems to meet user requirements• Prepare and conduct system testing and user acceptance• Produce project reports and specifications in accordance with the standards approved by the Government• Monitor the performance of subordinates• Review work for rectification and for adherence to the design concepts and user requirements, and for all progress in accordance with schedules• Assure conformance to standards and quality control procedures	System Analyst

	<ul style="list-style-type: none"> • Prepare and deliver presentations on the system to subordinates and Government representatives • Play the full role in all phases of computer projects including requirement and feasibility studies, system analysis and design, procurement and installation of computer system, programming, implementation, system nursing and maintenance 	
3	<ul style="list-style-type: none"> • Participate in the development of programs and ensure program testing meets user requirements • Produce and maintain well documented programs that adhere to standards and satisfy user requirements, provide end-user support services in computer related matters • Assist in the system analysis and design • Produce project reports and specifications in accordance with the standards approved by the Government 	Analyst Programmer
4	<ul style="list-style-type: none"> • Participate in the design of websites using web development tools and software • Provide creative direction and design web templates with appropriate features fulfilling prevailing web accessibility requirements for personnel performing the design and implementation tasks • Create graphics, multimedia assets for the websites • Produce and maintain documentation • Prepare and deliver presentations on the design of websites to Government representatives 	Web Designer
5	<ul style="list-style-type: none"> • Provide specialist advice and consultation on network infrastructure in Government • Develop and review network infrastructure standards and guidelines • Prepare deliverables such as network requirement report, guidelines and procedures for the daily operations of installed WAN/LAN • Perform quality control and quality assurance in network implementation • Monitor and manage the network utilisation and growth • Develop course materials and conduct training and education on networking • Assist the Government in selecting networking tools 	Network Specialist
6	<ul style="list-style-type: none"> • Provide specialist advice and consultation in specific business areas, IT strategic planning, IT benchmarking, best practices studies, business process re-engineering, specific technologies, etc. 	IT Consultant

	<ul style="list-style-type: none">• Prepare business and IT strategy plans and re-engineering plans to satisfy organisation and business objectives, identify critical success factors, and conduct organisational and structure analysis• Provide consultancy services in adoption and application of specific technologies in Government• Assist the Government in selecting tools and/or developing procedures for planning, controlling and tracking program activities and assessing goals and objectives	
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