

Microware Limited

I. Service Category (A) Productivity Apps

Table 1a: Productivity Apps Items (Service items passing all General, Security and Technical Requirements)

Item Number	Item Description	Manufacturer
A00001	Office 365-E1 <ul style="list-style-type: none"> • Includes features of <ul style="list-style-type: none"> ○ SharePoint Online Plan 1 (A00005) ○ Exchange Online Plan 1 (B00005) ○ Lync Online Plan 2 (A00007) ○ Office Web Apps view mode 	Microsoft
A00002	Office 365-E2 <ul style="list-style-type: none"> • Includes features of <ul style="list-style-type: none"> ○ SharePoint Online Plan 1 (A00005) ○ Exchange Online Plan 1 (B00005) ○ Lync Online Plan 2 (A00007) ○ Office Web Apps edit mode 	Microsoft
A00003	Office 365-E3 <ul style="list-style-type: none"> • Includes features of <ul style="list-style-type: none"> ○ SharePoint Online Plan 2 (A00006) ○ Exchange Online Plan 2 (B00006) ○ Lync Online Plan 2 (A00007) ○ Office Web Apps edit mode ○ Office Professional Plus 	Microsoft
A00004	Office 365-E4 <ul style="list-style-type: none"> • Includes features of <ul style="list-style-type: none"> ○ SharePoint Online Plan 2 (A00006) ○ Exchange Online Plan 2 (B00006) ○ Lync Online Plan 2 (A00007) ○ Office Web Apps edit mode ○ Office Professional Plus ○ Lync Voice & PBX 	Microsoft
A00005	SharePoint Online Plan 1 <ul style="list-style-type: none"> • Knowledge Management • Document and Content Management • Collaborative Workspace • Workflow Services • Photo hosting & sharing • Blog, web album, video/audio sharing web site • Online community portal • Video streaming • Web feed management service • Online media such as discussion forum, wiki, etc • Office Web Apps view mode • 1GB storage per user, plus 10GB storage per organization 	Microsoft

Microware Limited

Item Number	Item Description	Manufacturer
A00006	SharePoint Online Plan 2 <ul style="list-style-type: none"> • Include features of SharePoint Online Plan 1 • Office Web Apps edit mode 	Microsoft
A00007	Lync Online Plan 2 <ul style="list-style-type: none"> • Include features of Lync Online Plan 1 • Online meeting • Multi-party audio/video conferencing • Data sharing (screen/apps/whiteboard) • Audio conferencing 	Microsoft
A00008	SharePoint 2010 1GB with Office Web Apps for Office Tools and Suites, and Document and Content Management	Microsoft
A00009	Lync 2010 Enterprise for collaboration, meetings, conferencing	Microsoft
A00016	O365ProPlusOpen ShrdSvr SubsVL OLP NL Annual Gov Qlfd	Microsoft

Table 1b: Productivity Apps Items (Other service items proposed)

Item Number	Item Description	Manufacturer
A00010	Office 365-K1 <ul style="list-style-type: none"> • For kiosk workers are designed for employees such as 'deskless' workers, shift workers who use shared PCs. • Include basic features of Exchange Online, SharePoint Online and Office Web Apps view mode 	Microsoft
A00011	Office 365-K2 <ul style="list-style-type: none"> • Include features of Office 365-K1 • Office Web Apps edit mode 	Microsoft
A00012	SharePoint Online Partner Access Plan <ul style="list-style-type: none"> • SharePoint Online plan for external partner access 	Microsoft
A00013	SharePoint Online Additional Storage	Microsoft
A00014	Lync Online Plan 1 <ul style="list-style-type: none"> • Collaboration, meeting features such as IM and presence, 1-to-1 audio/video calling, etc 	Microsoft
A00015	Microsoft Professional Services Package (160 Hours): <ul style="list-style-type: none"> • Helps customers develop successful cloud transition plans • Enables efficient workload migration and resource orchestration • Provides recommended practices on cloud operations and governance • Delivers advanced operational and issue support 	Microsoft

Microware Limited

II. Service Category (B) Business Apps

Table 2a: Business Apps Items (Service items passing all General, Security and Technical Requirements)

Item Number	Item Description	Manufacturer
B00001	Office 365-E1 <ul style="list-style-type: none"> • Includes features of <ul style="list-style-type: none"> ○ SharePoint Online Plan 1 (B00011) ○ Exchange Online Plan 1 (B00005) ○ Lync Online Plan 2 (B00008) ○ Office Web Apps view mode 	Microsoft
B00002	Office 365-E2 <ul style="list-style-type: none"> • Includes features of <ul style="list-style-type: none"> ○ SharePoint Online Plan 1 (B00011) ○ Exchange Online Plan 1 (B00005) ○ Lync Online Plan 2 (B00008) ○ Office Web Apps edit mode 	Microsoft
B00003	Office 365-E3 <ul style="list-style-type: none"> • Includes features of <ul style="list-style-type: none"> ○ SharePoint Online Plan 2 (B00012) ○ Exchange Online Plan 2 (B00006) ○ Lync Online Plan 2 (B00008) ○ Office Web Apps edit mode ○ Office Professional Plus 	Microsoft
B00004	Office 365-E4 <ul style="list-style-type: none"> • Includes features of <ul style="list-style-type: none"> ○ SharePoint Online Plan 2 (B00012) ○ Exchange Online Plan 2 (B00006) ○ Lync Online Plan 2 (B00008) ○ Office Web Apps edit mode ○ Office Professional Plus ○ Lync Voice & PBX 	Microsoft
B00005	Exchange Online Plan 1 <ul style="list-style-type: none"> • E-mail, calendar, contacts and task management with anti-virus and anti-spam • Include 25GB mailbox 	Microsoft
B00006	Exchange Online Plan 2 <ul style="list-style-type: none"> • Include features of Exchange Online Plan 1 • Voice mail • Legal hold • Unlimited mailbox size 	Microsoft
B00007	Exchange 2010 Email Service Basic/Web Access with 15GB storage (POP3, SMTP & IMAP support)	Microsoft
B00008	Exchange 2010 Email Service Office Access with 15GB storage (POP3, SMTP, IMAP & MAPI support)	Microsoft
B00009	Exchange 2010 Email Service Anywhere Access with 15GB storage (POP3, SMTP, IMAP, MAPI, Active Sync support)	Microsoft

Microware Limited

Table 2b: Business Apps Items (Other service items proposed)

Item Number	Item Description	Manufacturer
B00010	Lync Online Plan 1 <ul style="list-style-type: none"> • Collaboration, meeting features such as IM and presence, 1-to-1 audio/video calling, etc 	Microsoft
B00011	Lync Online Plan 2 <ul style="list-style-type: none"> • Include features of Lync Online Plan1 • Online meeting • Multi-party audio/video conferencing • Data sharing (screen/apps/whiteboard) • Audio conferencing 	Microsoft
B00012	Exchange Online Kiosk <ul style="list-style-type: none"> • E-mail, calendar, contacts and task management with anti-virus and anti-spam • 1 GB mailbox • Outlook Web Access, Exchange ActiveSync access, POP access to mailbox 	Microsoft
B00013	Exchange Online Archiving <ul style="list-style-type: none"> • Legal hold • Unlimited storage of mailbox data (incl. emails, calendar, tasks) 	Microsoft
B00014	SharePoint Online Plan 1 <ul style="list-style-type: none"> • Knowledge Management • Document and Content Management • Collaborative Workspace • Workflow Services • Photo hosting & sharing • Blog, web album, video/audio sharing web site • Online community portal • Video streaming • Web feed management service • Online media such as discussion forum, wiki, etc • Office Web Apps view mode • 1GB storage per user, plus 10GB storage per Organization 	Microsoft
B00015	SharePoint Online Plan 2 <ul style="list-style-type: none"> • Include features of SharePoint Online Plan 1 • Office Web Apps edit mode 	Microsoft
B00016	SharePoint Online Additional Storage	Microsoft
B00017	SQL Azure <ul style="list-style-type: none"> • Database backup and restore • Highly available and scalable cloud database service built on SQL Server technologies • Business intelligence features 	Microsoft

Microware Limited

B00018	CRM Online <ul style="list-style-type: none"> • Get the same powerful CRM software delivered as a cloud service from Microsoft, enabling instant-on anywhere access worldwide • Include 5GB storage per organization 	Microsoft
B00019	CRM Online Additional Storage (up to 50 GB)	Microsoft
B00020	Microsoft Professional Services Package (160 Hours): <ul style="list-style-type: none"> • Helps customers develop successful cloud transition plans • Enables efficient workload migration and resource orchestration • Provides recommended practices on cloud operations and governance • Delivers advanced operational and issue support 	Microsoft

III. Service Category (C) Cloud IT Services

Table 3a: Cloud IT Services Items (Service items passing all General, Security and Technical Requirements)

Item Number	Item Description	Manufacturer
C00001	SQL Azure <ul style="list-style-type: none"> • Database backup and restore • Highly available and scalable cloud database service built on SQL Server technologies • Business intelligence features 	Microsoft
C00002	Windows Azure Storage <ul style="list-style-type: none"> • File backup and restore • Provides secure, scalable and easily accessible storage services that remain highly available and durable. 	Microsoft
C00003	AhsayOBM 1TB Backup service plan for client-side desktop and laptop PC	Ahsay Systems Corporation
C00004	AhsayOBM 1TB Backup service plan for file server	Ahsay Systems Corporation
C00005	AhsayOBM 1TB Backup service plan for database server (MS SQL/Exchange/Oracle DB/Lotus Domino or Notes)	Ahsay Systems Corporation
C00006	AhsayOBM 1TB Backup service plan for guest virtual machine (VMware or MS Hyper-V)	Ahsay Systems Corporation

Table 3b: Cloud IT Services Items (Other service items proposed)

Microware Limited

Item Number	Item Description	Manufacturer
C00007	Windows Azure Compute <ul style="list-style-type: none"> • Highly-available Compute capacity that enables you to run application code in the cloud and allows you to quickly scales your applications up or down to meet your customer needs. 	Microsoft
C00008	Windows Azure CDN (Content Delivery Network) <ul style="list-style-type: none"> • Moving content closer to where it is needed and used, CDN improves performance by caching content at locations closest to your customers or users to provide the best experience for your application. 	Microsoft
C00009	Windows Azure Access Control <ul style="list-style-type: none"> • Seamless, single sign-on experience across your cloud applications, while simplifying your development of cloud applications 	Microsoft
C00010	Windows Azure Service Bus <ul style="list-style-type: none"> • Provides secure messaging and relay capabilities that enable building distributed and loosely-coupled applications in the cloud, as well hybrid application across both private and public clouds. 	Microsoft
C00011	Windows Azure Caching <ul style="list-style-type: none"> • Provides a distributed, in-memory, application cache service for Windows Azure applications. Instead of relying on slower disk-based storage, applications gain high- speed access and scale to data that is kept in-memory. 	Microsoft
C00012	Windows Intune <ul style="list-style-type: none"> • Manage and secure computers in your environment through a combination of Windows cloud services and upgrade licensing. Windows Intune delivers cloud-based management and security capabilities through a single web based administrative console. With Windows Intune, you can manage computers from almost anywhere 	Microsoft

Microware Limited

Item Number	Item Description	Manufacturer
C00013	Microsoft Professional Services Package (160 Hours): <ul style="list-style-type: none"> • Helps customers develop successful cloud transition plans • Enables efficient workload migration and resource orchestration • Provides recommended practices on cloud operations and governance • Delivers advanced operational and issue support 	Microsoft
C00014	Xamarin Test Cloud	Xamarin
C00015	Amazon Web Services (AWS) Mobile Device Farm	Amazon Web Services (AWS)
C00016	Annual subscription license to Carbon Black Enterprise Protection per desktop/laptop with premium maintenance & support. Includes Carbon Black Threat Intel	Carbon Black
C00017	Annual subscription license to Carbon Black Enterprise Protection per server with premium maintenance & support. Includes Carbon Black Threat Intel.	Carbon Black
C00018	Annual subscription license to Carbon Black Enterprise Response with on premise management console per desktop/laptop with premium maintenance & support. Includes Carbon Black Threat Intel.	Carbon Black
C00019	Annual subscription license to Carbon Black Enterprise Response with on premise management console per server with premium maintenance & support. Includes Carbon Black Threat Intel	Carbon Black
C00020	Microsoft Azure Subscription Services Open ShrdSvr Subscription VL Government OLP 1 License No Level Qualified Annual	Microsoft

IV. Service Category (D) Social Media Apps

Table 4a: Social Media Apps Items (Service items passing all General, Security and Technical Requirements)

Item Number	Item Description	Manufacturer

Microware Limited

Item Number	Item Description	Manufacturer
D00001	Office 365-E1 <ul style="list-style-type: none"> • Includes features of <ul style="list-style-type: none"> ○ SharePoint Online Plan 1 (D00005) ○ Exchange Online Plan 1 (B00005) ○ Lync Online Plan 2 (B00008) ○ Office Web Apps view mode 	Microsoft
D00002	Office 365-E2 <ul style="list-style-type: none"> • Includes features of <ul style="list-style-type: none"> ○ SharePoint Online Plan 1 (D00005) ○ Exchange Online Plan 1 (B00005) ○ Lync Online Plan 2 (B00008) ○ Office Web Apps edit mode 	Microsoft
D00003	Office 365-E3 <ul style="list-style-type: none"> • Includes features of <ul style="list-style-type: none"> ○ SharePoint Online Plan 2 (D00006) ○ Exchange Online Plan 2 (B00006) ○ Lync Online Plan 2 (B00008) ○ Office Web Apps edit mode ○ Office Professional Plus 	Microsoft
D00004	Office 365-E4 <ul style="list-style-type: none"> • Includes features of <ul style="list-style-type: none"> ○ SharePoint Online Plan 2 (D00006) ○ Exchange Online Plan 2 (B00006) ○ Lync Online Plan 2 (B00008) ○ Office Web Apps edit mode ○ Office Professional Plus ○ Lync Voice & PBX 	Microsoft
D00005	SharePoint Online Plan 1: <ul style="list-style-type: none"> • Knowledge Management • Document and Content Management • Collaborative Workspace • Workflow Services • Photo hosting & sharing • Blog, web album, video/audio sharing web site • Online community portal • Video streaming • Web feed management service • Online media such as discussion forum, wiki, etc • Office Web Apps view mode • 1GB storage per user, plus 10GB storage per organization 	Microsoft
D00006	SharePoint Online Plan 2 <ul style="list-style-type: none"> • Include features of SharePoint Online Plan 1 • Office Web Apps edit mode 	Microsoft
D00007	Office 365-E1 + Azure Storage. <ul style="list-style-type: none"> • Includes features of <ul style="list-style-type: none"> ○ SharePoint Online Plan 1 + Azure storage (D00011) 	Microsoft

Microware Limited

Item Number	Item Description	Manufacturer
	<ul style="list-style-type: none"> ○ Exchange Online Plan 1 (B00005) ○ Lync Online Plan 2 (B00008) ○ Office Web Apps view mode 	
D00008	Office 365-E2 + Azure Storage. <ul style="list-style-type: none"> ● Includes features of <ul style="list-style-type: none"> ○ SharePoint Online Plan 1 + Azure storage (D00011) ○ Exchange Online Plan 1 (B00005) ○ Lync Online Plan 2 (B00008) ○ Office Web Apps edit mode 	Microsoft
D00009	Office 365-E3 + Azure Storage. <ul style="list-style-type: none"> ● Includes features of <ul style="list-style-type: none"> ○ SharePoint Online Plan 2 + Azure storage (D00012) ○ Exchange Online Plan 2 (B00006) ○ Lync Online Plan 2 (B00008) ○ Office Web Apps edit mode ○ Office Professional Plus 	Microsoft
D00010	Office 365-E4 + Azure Storage. <ul style="list-style-type: none"> ● Includes features of <ul style="list-style-type: none"> ○ SharePoint Online Plan 2 + Azure storage (D00012) ○ Exchange Online Plan 2 (B00006) ○ Lync Online Plan 2 (B00008) ○ Office Web Apps edit mode ○ Office Professional Plus ○ Lync Voice & PBX 	Microsoft
D00011	SharePoint Online Plan 1 + Azure Storage <ul style="list-style-type: none"> ● Knowledge Management ● Document and Content Management ● Collaborative Workspace ● Workflow Services ● Photo hosting & sharing ● Blog, web album, video/audio sharing web site ● Online community portal ● Video streaming ● Web feed management service ● Online media such as discussion forum, wiki, etc ● Office Web Apps view mode ● Azure storage is to support video size at least 1GB 	Microsoft
D00012	SharePoint Online Plan 2 + Azure Storage <ul style="list-style-type: none"> ● Include features of SharePoint Online Plan 1 ● Office Web Apps edit mode ● Azure storage is to support video size at least 1GB 	Microsoft
D00015	Adobe Creative Cloud for Teams (CCT) License	Adobe
D00016	YammerEntOpen ShrdSvr SubsVL OLP NL Annual	Yammer

Microware Limited

Item Number	Item Description	Manufacturer
	Gov Qlfd	

Table 4b: Social Media Apps Items (Other service items proposed)

Item Number	Item Description	Manufacturer
D00013	SharePoint Online Additional Storage	Microsoft
D00014	Microsoft Professional Services Package (160 Hours): <ul style="list-style-type: none"> • Helps customers develop successful cloud transition plans • Enables efficient workload migration and resource orchestration • Provides recommended practices on cloud operations and governance • Delivers advanced operational and issue support 	Microsoft

V. Government Public Cloud Related Services

Table 5.1 : Staff Service

Item No.	Description of Services	Staff Category
E00001	System Engineering Support Service (Exact number of man-days required varies case-by-case.)	Service Specialist
E00002	System Programming Support Service (Exact number of man-days required varies case-by-case.)	Service Specialist
E00003	Project Management Support Service (Exact number of man-days required varies case-by-case.)	Service Specialist
E00004	On-site engineering support service (Minimum 2 hours at every purchase. Exact number of man-hour required varies case-by-case.)	Service Specialist
E00005	Password policy, rule setting or system logic setup/change (Exact number of man-days required varies case-by-case.)	Service Specialist
E00006	Email account mailbox data migration (Exact number of man-days required varies case-by-case.)	Service Specialist
E00007	Special log request - access, spam, AV, agent, & connection (log within 7 days only)	Service Specialist
E00008	Disc Backup for Exchange mailboxes (every 500 users or maximum 1TB storage; hardware/disc media and delivery not included.)	Service Specialist
E00009	Disc Backup for SharePoint or Dynamics CRM	Service Specialist

Microware Limited

	database (hardware/disc media and delivery not included.)	
E00010	Data restoration for Exchange (a whole database from disc; item E00008 must have been purchased before.)	Service Specialist
E00011	Data restoration for Exchange (a user mailbox account)	Service Specialist
E00012	Data restoration for SharePoint or Dynamics CRM (within retention period)	Service Specialist
E00013	Data restoration for SharePoint or Dynamics CRM (from disc; item E00009 must have been purchased before.)	Service Specialist
E00014	PC desktop/notebook Microsoft Outlook client setup (For on-site setup, item E00004 must be purchased together.)	Service Specialist
E00015	PC desktop/notebook/server Ahsay Backup software program setup (Exact number of man-days required varies case-by-case.)	Service Specialist
C00001	O365 on-boarding and adoption service	1

Table 5.2 : Installation and Maintenance Service

Item No.	Description of Services
E00016	PC desktop/notebook Microsoft Outlook client setup (For on-site setup, item E00004 must be purchased together.)
E00017	PC desktop/notebook/server Ahsay Backup software program setup (Exact number of man-days required varies case-by-case.)
E00018	Administrative Support Service on Account Management

Table 5.3 : Internet Connection Service

Item No.	Description of Services
E00019	100M Broadband Service with 1 fixed IP
E00020	100M Direct Internet Access with 8 fixed IP
E00021	Change Broadband IP address
E00022	Broadband router re-configuration by remote
E00023	Broadband router re-configuration by on-site <ul style="list-style-type: none"> • Minimum 2 hours at every purchase. Exact number of man-hour required varies case-by-case.
G00001	100M Broadband Service with 1 fixed IP

--- END ---