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## 1. Service Category (A) Productivity Apps

**Table 1a: Productivity Apps Items (Service items passing all General, Security and Technical Requirements)**

| Item Number | Item Description | Manufacturer |
|---|---|---|
| A00001 | Office 365-E1<br>• Includes features of<br>   o SharePoint Online Plan 1 (A00007)<br>   o Exchange Online Plan 1 (B00005)<br>   o Lync Online Plan 2 (A00012)<br>   o Office Web Apps view mode | Microsoft |
| A00002 | Office 365-E2<br>• Includes features of<br>   o SharePoint Online Plan 1 (A00007)<br>   o Exchange Online Plan 1 (B00005)<br>   o Lync Online Plan 2 (A00012)<br>   o Office Web Apps edit mode | Microsoft |
| A00003 | Office 365-E3<br>• Includes features of<br>   o SharePoint Online Plan 2 (A00008)<br>   o Exchange Online Plan 2 (B00006)<br>   o Lync Online Plan 2 (A00012)<br>   o Office Web Apps edit mode<br>   o Office Professional Plus | Microsoft |
| A00004 | Office 365-E4<br>• Includes features of<br>   o SharePoint Online Plan 2 (A00008)<br>   o Exchange Online Plan 2 (B00006)<br>   o Lync Online Plan 2 (A00012)<br>   o Office Web Apps edit mode<br>   o Office Professional Plus<br>   o Lync Voice & PBX | Microsoft |
| A00007 | SharePoint Online Plan 1<br>• Knowledge Management<br>• Document and Content Management<br>• Collaborative Workspace<br>• Workflow Services<br>• Photo hosting & sharing<br>• Blog, web album, video/audio sharing web site<br>• Online community portal<br>• Video streaming<br>• Web feed management service<br>• Online media such as discussion forum, | Microsoft |

| Item Number | Item Description | Manufacturer |
|---|---|---|
| | wiki, etc<br>• Office Web Apps view mode<br>• 1GB storage per user, plus 10GB storage per organization | |
| A00008 | SharePoint Online Plan 2<br>• Include features of SharePoint Online Plan 1<br>• Office Web Apps edit mode | Microsoft |
| A00012 | Lync Online Plan 2<br>• Include features of Lync Online Plan1<br>• Online meeting<br>• Multi-party audio/video conferencing<br>• Data sharing (screen/apps/whiteboard)<br>• Audio conferencing | Microsoft |

## Table 1b: Productivity Apps Items (Other service items proposed)

| Item Number | Item Description | Manufacturer |
|---|---|---|
| A00005 | Office 365-K1<br>• For kiosk workers are designed for employees such as 'deskless' workers, shift workers who use shared PCs.<br>• Include basic features of Exchange Online, SharePoint Online and Office Web Apps view mode | Microsoft |
| A00006 | Office 365-K2<br>• Include features of Office 365-K1<br>• Office Web Apps edit mode | Microsoft |
| A00009 | SharePoint Online Partner Access Plan<br>• SharePoint Online plan for external partner access | Microsoft |
| A00010 | SharePoint Online Additional Storage | Microsoft |
| A00011 | Lync Online Plan 1<br>• Collaboration, meeting features such as IM and presence, 1-to-1 audio/video calling, etc | Microsoft |
| A00013 | Microsoft Professional Services Package (160 Hours):<br>• Helps customers develop successful cloud transition plans<br>• Enables efficient workload migration and resource orchestration<br>• Provides recommended practices on cloud operations and governance<br>• Delivers advanced operational and issue support | Microsoft |

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## II.    Service Category (B) Business Apps

### Table 2a: Business Apps Items (Service items passing all General, Security and Technical Requirements)

| Item Number | Item Description | Manufacturer |
|---|---|---|
| B00001 | Office 365-E1<br>• Includes features of<br>    ○ SharePoint Online Plan 1 (B00011)<br>    ○ Exchange Online Plan 1 (B00005)<br>    ○ Lync Online Plan 2 (B00008)<br>    ○ Office Web Apps view mode | Microsoft |
| B00002 | Office 365-E2<br>• Includes features of<br>    ○ SharePoint Online Plan 1 (B00011)<br>    ○ Exchange Online Plan 1 (B00005)<br>    ○ Lync Online Plan 2 (B00008)<br>    ○ Office Web Apps edit mode | Microsoft |
| B00003 | Office 365-E3<br>• Includes features of<br>    ○ SharePoint Online Plan 2 (B00012)<br>    ○ Exchange Online Plan 2 (B00006)<br>    ○ Lync Online Plan 2 (B00008)<br>    ○ Office Web Apps edit mode<br>    ○ Office Professional Plus | Microsoft |
| B00004 | Office 365-E4<br>• Includes features of<br>    ○ SharePoint Online Plan 2 (B00012)<br>    ○ Exchange Online Plan 2 (B00006)<br>    ○ Lync Online Plan 2 (B00008)<br>    ○ Office Web Apps edit mode<br>    ○ Office Professional Plus<br>    ○ Lync Voice & PBX | Microsoft |
| B00005 | Exchange Online Plan 1<br>• E-mail, calendar, contacts and task management with anti-virus and anti-spam<br>• Include 25GB mailbox | Microsoft |
| B00006 | Exchange Online Plan 2<br>• Include features of Exchange Online Plan 1<br>• Voice mail<br>• Legal hold<br>• Unlimited mailbox size | Microsoft |

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## Table 2b: Business Apps Items (Other service items proposed)

| Item Number | Item Description | Manufacturer |
|---|---|---|
| B00007 | Lync Online Plan 1<br>• Collaboration, meeting features such as IM and presence, 1-to-1 audio/video calling, etc | Microsoft |
| B00008 | Lync Online Plan 2<br>• Include features of Lync Online Plan1<br>• Online meeting<br>• Multi-party audio/video conferencing<br>• Data sharing (screen/apps/whiteboard)<br>• Audio conferencing | Microsoft |
| B00009 | Exchange Online Kiosk<br>• E-mail, calendar, contacts and task management with anti-virus and anti-spam<br>• 1 GB mailbox<br>• Outlook Web Access, Exchange ActiveSync access, POP access to mailbox | Microsoft |
| B00010 | Exchange Online Archiving<br>• Legal hold<br>• Unlimited storage of mailbox data (incl. emails, calendar, tasks) | Microsoft |
| B00011 | SharePoint Online Plan 1<br>• Knowledge Management<br>• Document and Content Management<br>• Collaborative Workspace<br>• Workflow Services<br>• Photo hosting & sharing<br>• Blog, web album, video/audio sharing web site<br>• Online community portal<br>• Video streaming<br>• Web feed management service<br>• Online media such as discussion forum, wiki, etc<br>• Office Web Apps view mode<br>• 1GB storage per user, plus 10GB storage per organization | Microsoft |
| B00012 | SharePoint Online Plan 2<br>• Include features of SharePoint Online Plan 1<br>• Office Web Apps edit mode | Microsoft |
| B00013 | SharePoint Online Additional Storage | Microsoft |

| B00014 | SQL Azure<br>• Database backup and restore<br>• Highly available and scalable cloud database service built on SQL Server technologies<br>• Business intelligence features | Microsoft |
|---|---|---|
| B00015 | CRM Online<br>• Get the same powerful CRM software delivered as a cloud service from Microsoft, enabling instant-on anywhere access worldwide<br>• Include 5GB storage per organization | Microsoft |
| B00016 | CRM Online Additional Storage (up to 50 GB) | Microsoft |
| B00017 | Microsoft Professional Services Package (160 Hours):<br>• Helps customers develop successful cloud transition plans<br>• Enables efficient workload migration and resource orchestration<br>• Provides recommended practices on cloud operations and governance<br>• Delivers advanced operational and issue support | Microsoft |

## III. Service Category (C) Cloud IT Services

**Table 3a: Cloud IT Services Items (Service items passing all General, Security and Technical Requirements)**

| Item Number | Item Description | Manufacturer |
|---|---|---|
| C00001 | SQL Azure<br>• Database backup and restore<br>• Highly available and scalable cloud database service built on SQL Server technologies<br>• Business intelligence features | Microsoft |
| C00002 | Windows Azure Storage<br>• File backup and restore<br>• Provides secure, scalable and easily accessible storage services that remain highly available and durable. | Microsoft |

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**Table 3b: Cloud IT Services Items (Other service items proposed)**

| Item Number | Item Description | Manufacturer |
|---|---|---|
| C00003 | Windows Azure Compute<br>• Highly-available Compute capacity that enables you to run application code in the cloud and allows you to quickly scales your applications up or down to meet your customer needs. | Microsoft |
| C00004 | Windows Azure CDN (Content Delivery Network)<br>• Moving content closer to where it is needed and used, CDN improves performance by caching content at locations closest to your customers or users to provide the best experience for your application. | Microsoft |
| C00005 | Windows Azure Access Control<br>• Seamless, single sign-on experience across your cloud applications, while simplifying your development of cloud applications | Microsoft |
| C00006 | Windows Azure Service Bus<br>• Provides secure messaging and relay capabilities that enable building distributed and loosely-coupled applications in the cloud, as well hybrid application across both private and public clouds. | Microsoft |
| C00007 | Windows Azure Caching<br>• Provides a distributed, in-memory, application cache service for Windows Azure applications. Instead of relying on slower disk-based storage, applications gain high- speed access and scale to data that is kept in-memory. | Microsoft |
| C00008 | Windows Intune<br>• Manage and secure computers in your environment through a combination of Windows cloud services and upgrade licensing. Windows Intune delivers cloud-based management and security capabilities through a single web-based administrative console. With Windows Intune, you can manage computers from almost anywhere | Microsoft |
| C00009 | Microsoft Professional Services Package (160 Hours):<br>• Helps customers develop successful cloud transition plans<br>• Enables efficient workload migration and resource orchestration<br>• Provides recommended practices on cloud | Microsoft |

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| Item Number | Item Description | Manufacturer |
|---|---|---|
| | operations and governance<br>• Delivers advanced operational and issue support | |

## 4. For Service Category (D) Social Media Apps

**Table 4a: Social Media Apps Items (Service items passing all General, Security and Technical Requirements)**

| Item Number | Item Description | Manufacturer |
|---|---|---|
| D00001 | Office 365-E1<br>• Includes features of<br>  ○ SharePoint Online Plan 1 (D00005)<br>  ○ Exchange Online Plan 1 (B00005)<br>  ○ Lync Online Plan 2 (B00008)<br>  ○ Office Web Apps view mode | Microsoft |
| D00002 | Office 365-E2<br>• Includes features of<br>  ○ SharePoint Online Plan 1 (D00005)<br>  ○ Exchange Online Plan 1 (B00005)<br>  ○ Lync Online Plan 2 (B00008)<br>  ○ Office Web Apps edit mode | Microsoft |
| D00003 | Office 365-E3<br>• Includes features of<br>  ○ SharePoint Online Plan 2 (D00006)<br>  ○ Exchange Online Plan 2 (B00006)<br>  ○ Lync Online Plan 2 (B00008)<br>  ○ Office Web Apps edit mode<br>  ○ Office Professional Plus | Microsoft |
| D00004 | Office 365-E4<br>• Includes features of<br>  ○ SharePoint Online Plan 2 (D00006)<br>  ○ Exchange Online Plan 2 (B00006)<br>  ○ Lync Online Plan 2 (B00008)<br>  ○ Office Web Apps edit mode<br>  ○ Office Professional Plus<br>  ○ Lync Voice & PBX | Microsoft |
| D00005 | SharePoint Online Plan 1:<br>• Knowledge Management<br>• Document and Content Management<br>• Collaborative Workspace<br>• Workflow Services<br>• Photo hosting & sharing<br>• Blog, web album, video/audio sharing web | Microsoft |

| Item Number | Item Description | Manufacturer |
|---|---|---|
| | site <br> • Online community portal <br> • Video streaming <br> • Web feed management service <br> • Online media such as discussion forum, wiki, etc <br> • Office Web Apps view mode <br> • 1GB storage per user, plus 10GB storage per organization | |
| D00006 | SharePoint Online Plan 2 <br> • Include features of SharePoint Online Plan 1 <br> • Office Web Apps edit mode | Microsoft |
| D00008 | Office 365-E1 + Azure Storage. <br> • Includes features of <br>    o SharePoint Online Plan 1 + Azure storage (D00011) <br>    o Exchange Online Plan 1 (B00005) <br>    o Lync Online Plan 2 (B00008) <br>    o Office Web Apps view mode | Microsoft |
| D00009 | Office 365-E2 + Azure Storage. <br> • Includes features of <br>    o SharePoint Online Plan 1 + Azure storage (D00011) <br>    o Exchange Online Plan 1 (B00005) <br>    o Lync Online Plan 2 (B00008) <br>    o Office Web Apps edit mode | Microsoft |
| D00010 | Office 365-E3 + Azure Storage. <br> • Includes features of <br>    o SharePoint Online Plan 2 + Azure storage (D00012) <br>    o Exchange Online Plan 2 (B00006) <br>    o Lync Online Plan 2 (B00008) <br>    o Office Web Apps edit mode <br>    o Office Professional Plus | Microsoft |
| D00011 | Office 365-E4 + Azure Storage. <br> • Includes features of <br>    o SharePoint Online Plan 2 + Azure storage (D00012) <br>    o Exchange Online Plan 2 (B00006) <br>    o Lync Online Plan 2 (B00008) <br>    o Office Web Apps edit mode <br>    o Office Professional Plus <br>    o Lync Voice & PBX | Microsoft |
| D00012 | SharePoint Online Plan 1 + Azure Storage <br> • Knowledge Management <br> • Document and Content Management <br> • Collaborative Workspace <br> • Workflow Services | Microsoft |

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| Item Number | Item Description | Manufacturer |
|---|---|---|
| | • Photo hosting & sharing<br>• Blog, web album, video/audio sharing web site<br>• Online community portal<br>• Video streaming<br>• Web feed management service<br>• Online media such as discussion forum, wiki, etc<br>• Office Web Apps view mode<br>• Azure storage is to support video size at least 1GB | |
| D00013 | SharePoint Online Plan 2 + Azure Storage<br>• Include features of SharePoint Online Plan 1<br>• Office Web Apps edit mode<br>• Azure storage is to support video size at least 1GB | Microsoft |

## Table 4b: Social Media Apps Items (Other service items proposed)

| Item Number | Item Description | Manufacturer |
|---|---|---|
| D00007 | SharePoint Online Additional Storage | Microsoft |
| D00014 | Microsoft Professional Services Package (160 Hours):<br>• Helps customers develop successful cloud transition plans<br>• Enables efficient workload migration and resource orchestration<br>• Provides recommended practices on cloud operations and governance<br>• Delivers advanced operational and issue support | Microsoft |

## V. Government Public Cloud Related Services

### Table 5.1 : Staff Service

| Item No. | Description of Services | Staff Category |
|---|---|---|
| S00001 | Consultation service for public cloud service selection | 2 |
| S00002 | Planning and change management service for | 2 |

| | public cloud service adoption | |
|---|---|---|
| S00003 | On-site network support service for cloud service connection issue | 1 |
| S00004 | On-site data migration service | 1 |

## Table 5.2 : Installation and Maintenance Service

| Item No. | Description of Services |
|---|---|
| S00005 | Installation and configuration for productivity apps |
| S00006 | Installation and configuration for business apps |
| S00007 | Installation and configuration for cloud IT services |
| S00008 | Installation and configuration for social media apps |
| S00009 | On-site maintenance service for productivity apps |
| S00010 | On-site maintenance service for business apps |
| S00011 | On-site maintenance service for cloud IT services |
| S00012 | On-site maintenance service for social media apps |

## Table 5.3 : Internet Connection Service

| Item No. | Description of Services |
|---|---|
| S00013 | On-site installation and configuration service for Internet connection via 3G/4G mobile broadband |
| S00014 | On-site installation and configuration service for Internet connection via Wi-Fi broadband router or wireless access point |
| S00015 | 3G mobile broadband service Min. charge 2GB per month |
| S00016 | 3G mobile broadband service Min. charge 5GB per month |

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