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I. Service Category (A) Productivity Apps

Table 1a: Productivity Apps Items (Service items passing all General, Security and Technical Requirements)

Item Number	Item Description	Manufacturer

A00001	Office 365-E1
	• Includes features of
	   o SharePoint Online Plan 1 (A00007)
	   o Exchange Online Plan 1 (B00005)
	   o Lync Online Plan 2 (A00012)
	   o Office Web Apps view mode
		Microsoft

A00002	Office 365-E2
	• Includes features of
	   o SharePoint Online Plan 1 (A00007)
	   o Exchange Online Plan 1 (B00005)
	   o Lync Online Plan 2 (A00012)
	   o Office Web Apps edit mode
		Microsoft

A00003	Office 365-E3
	• Includes features of
	   o SharePoint Online Plan 2 (A00008)
	   o Exchange Online Plan 2 (B00006)
	   o Lync Online Plan 2 (A00012)
	   o Office Web Apps edit mode
	   o Office Professional Plus
		Microsoft

A00004	Office 365-E4
	• Includes features of
	   o SharePoint Online Plan 2 (A00008)
	   o Exchange Online Plan 2 (B00006)
	   o Lync Online Plan 2 (A00012)
	   o Office Web Apps edit mode
	   o Office Professional Plus
	   o Lync Voice & PBX
		Microsoft

A00007	SharePoint Online Plan 1 • Knowledge Management • Document and Content Management • Collaborative Workspace • Workflow Services • Photo hosting & sharing • Blog, web album, video/audio sharing web site • Online community portal • Video streaming • Web feed management service • Online media such as discussion forum, wiki, etc • Office Web Apps view mode • 1GB storage per user, plus 10GB storage per	Microsoft

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Item Number	Item Description	Manufacturer
	organization	
A00008	SharePoint Online Plan 2 • Include features of SharePoint Online Plan 1 • Office Web Apps edit mode	Microsoft
A00012	Lync Online Plan 2 • Include features of Lync Online Plan1 • Online meeting • Multi-party audio/video conferencing • Data sharing (screen/apps/whiteboard) • Audio conferencing	Microsoft

Table 1b: Productivity Apps Items (Other service items proposed)

Item Number	Item Description	Manufacturer
A00005	Office 365-K1 • For kiosk workers are designed for employees such as 'deskless' workers, shift workers who use shared PCs. • Include basic features of Exchange Online, SharePoint Online and Office Web Apps view mode	Microsoft
A00006	Office 365-K2 • Include features of Office 365-K1 • Office Web Apps edit mode	Microsoft
A00009	SharePoint Online Partner Access Plan • SharePoint Online plan for external partner access	Microsoft
A00010	SharePoint Online Additional Storage	Microsoft
A00011	Lync Online Plan 1 • Collaboration, meeting features such as IM and presence, 1-to-1 audio/video calling, etc	Microsoft
A00013	Microsoft Professional Services Package (160 Hours): • Helps customers develop successful cloud transition plans • Enables efficient workload migration and resource orchestration • Provides recommended practices on cloud operations and governance • Delivers advanced operational and issue support	Microsoft

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II. Service Category (B) Business Apps

Table 2a: Business Apps Items (Service items passing all General, Security and Technical Requirements)

Item Number	Item Description	Manufacturer

B00001	Office 365-E1
	• Includes features of
	   o SharePoint Online Plan 1 (B00011)
	   o Exchange Online Plan 1 (B00005)
	   o Lync Online Plan 2 (B00008)
	   o Office Web Apps view mode
		Microsoft

B00002	Office 365-E2
	• Includes features of
	   o SharePoint Online Plan 1 (B00011)
	   o Exchange Online Plan 1 (B00005)
	   o Lync Online Plan 2 (B00008)
	   o Office Web Apps edit mode
		Microsoft

B00003	Office 365-E3
	• Includes features of
	   o SharePoint Online Plan 2 (B00012)
	   o Exchange Online Plan 2 (B00006)
	   o Lync Online Plan 2 (B00008)
	   o Office Web Apps edit mode
	   o Office Professional Plus
		Microsoft

B00004	Office 365-E4
	• Includes features of
	   o SharePoint Online Plan 2 (B00012)
	   o Exchange Online Plan 2 (B00006)
	   o Lync Online Plan 2 (B00008)
	   o Office Web Apps edit mode
	   o Office Professional Plus
	   o Lync Voice & PBX
		Microsoft

B00005	Exchange Online Plan 1 • E-mail, calendar, contacts and task management with anti-virus and antispam • Include 25GB mailbox	Microsoft
B00006	Exchange Online Plan 2 • Include features of Exchange Online Plan 1 • Voice mail • Legal hold • Unlimited mailbox size	Microsoft

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Table 2b: Business Apps Items (Other service items proposed)

Item Number	Item Description	Manufacturer
B00007	Lync Online Plan 1 • Collaboration, meeting features such as IM and presence, 1-to-1 audio/video calling, etc	Microsoft
B00008	Lync Online Plan 2 • Include features of Lync Online Plan1 • Online meeting • Multi-party audio/video conferencing • Data sharing (screen/apps/whiteboard) • Audio conferencing	Microsoft
B00009	Exchange Online Kiosk • E-mail, calendar, contacts and task management with anti-virus and antispam • 1 GB mailbox • Outlook Web Access, Exchange ActiveSync access, POP access to mailbox	Microsoft
B00010	Exchange Online Archiving • Legal hold • Unlimited storage of mailbox data (incl. emails, calendar, tasks)	Microsoft
B00011	SharePoint Online Plan 1 • Knowledge Management • Document and Content Management • Collaborative Workspace • Workflow Services • Photo hosting & sharing • Blog, web album, video/audio sharing web site • Online community portal • Video streaming • Web feed management service • Online media such as discussion forum, wiki, etc • Office Web Apps view mode • 1GB storage per user, plus 10GB storage per organization	Microsoft
B00012	SharePoint Online Plan 2 • Include features of SharePoint Online Plan 1 • Office Web Apps edit mode	Microsoft
B00013	SharePoint Online Additional Storage	Microsoft
B00014	SQL Azure • Database backup and restore • Highly available and scalable cloud database service built on SQL Server technologies • Business intelligence features	Microsoft

B00015	CRM Online • Get the same powerful CRM software delivered as a cloud service from Microsoft, enabling instant-on anywhere access worldwide • Include 5GB storage per organization	Microsoft
B00016	CRM Online Additional Storage (up to 50 GB)	Microsoft
B00017	Microsoft Professional Services Package (160 Hours): • Helps customers develop successful cloud transition plans • Enables efficient workload migration and resource orchestration • Provides recommended practices on cloud operations and governance • Delivers advanced operational and issue support	Microsoft

III. For Service Category (C) Cloud IT Services

Table 3a: Cloud IT Services Items (Service items passing all General, Security and Technical Requirements)

Item Number	Item Description	Manufacturer
C00001	SQL Azure • Database backup and restore • Highly available and scalable cloud database service built on SQL Server technologies • Business intelligence	Microsoft
C00002	Windows Azure Storage • File backup and restore • Provides secure, scalable and easily accessible storage services that remain highly available and durable.	Microsoft

Table 3b: Cloud IT Services Items (Other service items proposed)

Item Number	Item Description	Manufacturer
C00003	Windows Azure Compute • Highly-available Compute capacity that enables you to run application code in the cloud and allows you to quickly scales your applications up or down to meet your customer needs.	Microsoft
C00004	Windows Azure CDN (Content Delivery Network) • Moving content closer to where it is needed	Microsoft

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Item Number	Item Description	Manufacturer
	and used, CDN improves performance by caching content at locations closest to your customers or users to provide the best experience for your application.	
C00005	Windows Azure Access Control • Seamless, single sign-on experience across your cloud applications, while simplifying your development of cloud applications	Microsoft
C00006	Windows Azure Service Bus • Provides secure messaging and relay capabilities that enable building distributed and loosely-coupled applications in the cloud, as well hybrid application across both private and public clouds.	Microsoft
C00007	Windows Azure Caching • Provides a distributed, in-memory, application cache service for Windows Azure applications. Instead of relying on slower disk-based storage, applications gain high-speed access and scale to data that is kept in-memory.	Microsoft
C00008	Windows Intune • Manage and secure computers in your environment through a combination of Windows cloud services and upgrade licensing. Windows Intune delivers cloud-based management and security capabilities through a single web-based administrative console. With Windows Intune, you can manage computers from almost anywhere	Microsoft
C00009	Microsoft Professional Services Package (160 Hours): • Helps customers develop successful cloud transition plans • Enables efficient workload migration and resource orchestration • Provides recommended practices on cloud operations and governance • Delivers advanced operational and issue support	Microsoft

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IV. Service Category (D) Social Media Apps

Table 4a: Social Media Apps Items (Service items passing all General, Security and Technical Requirements)

Item Number	Item Description	Manufacturer

D00001	Office 365-E1
	• Includes features of
	  o SharePoint Online Plan 1 (D00005)
	  o Exchange Online Plan 1 (B00005)
	  o Lync Online Plan 2 (B00008)
	  o Office Web Apps view mode
		Microsoft

D00002	Office 365-E2
	• Includes features of
	  o SharePoint Online Plan 1 (D00005)
	  o Exchange Online Plan 1 (B00005)
	  o Lync Online Plan 2 (B00008)
	  o Office Web Apps edit mode
		Microsoft

D00003	Office 365-E3
	• Includes features of
	  o SharePoint Online Plan 2 (D00006)
	  o Exchange Online Plan 2 (B00006)
	  o Lync Online Plan 2 (B00008)
	  o Office Web Apps edit mode
	  o Office Professional Plus
		Microsoft

D00004	Office 365-E4
	• Includes features of
	  o SharePoint Online Plan 2 (D00006)
	  o Exchange Online Plan 2 (B00006)
	  o Lync Online Plan 2 (B00008)
	  o Office Web Apps edit mode
	  o Office Professional Plus
	  o Lync Voice & PBX
		Microsoft

D00005	SharePoint Online Plan 1: • Knowledge Management • Document and Content Management • Collaborative Workspace • Workflow Services • Photo hosting & sharing • Blog, web album, video/audio sharing web site • Online community portal • Video streaming • Web feed management service • Online media such as discussion forum, wiki, etc • Office Web Apps view mode • 1GB storage per user, plus 10GB storage per organization	Microsoft

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Item Number	Item Description	Manufacturer
D00006	SharePoint Online Plan 2 • Include features of SharePoint Online Plan 1 • Office Web Apps edit mode	Microsoft

D00008	Office 365-E1 + Azure Storage.
	• Includes features of
	   o SharePoint Online Plan 1 + Azure storage (D00011)
	   o Exchange Online Plan 1 (B00005)
	   o Lync Online Plan 2 (B00008)
	   o Office Web Apps view mode
		Microsoft

D00009	Office 365-E2 + Azure Storage.
	• Includes features of
	   o SharePoint Online Plan 1 + Azure storage (D00011)
	   o Exchange Online Plan 1 (B00005)
	   o Lync Online Plan 2 (B00008)
	   o Office Web Apps edit mode
		Microsoft

D00010	Office 365-E3 + Azure Storage.
	• Includes features of
	   o SharePoint Online Plan 2 + Azure storage (D00012)
	   o Exchange Online Plan 2 (B00006)
	   o Lync Online Plan 2 (B00008)
	   o Office Web Apps edit mode
	   o Office Professional Plus
		Microsoft

D00011	Office 365-E4 + Azure Storage.
	• Includes features of
	   o SharePoint Online Plan 2 + Azure storage (D00012)
	   o Exchange Online Plan 2 (B00006)
	   o Lync Online Plan 2 (B00008)
	   o Office Web Apps edit mode
	   o Office Professional Plus
	   o Lync Voice & PBX
		Microsoft

D00012	SharePoint Online Plan 1 + Azure Storage • Knowledge Management • Document and Content Management • Collaborative Workspace • Workflow Services • Photo hosting & sharing • Blog, web album, video/audio sharing web site • Online community portal • Video streaming • Web feed management service • Online media such as discussion forum, wiki, etc • Office Web Apps view mode • Azure storage is to support video size at least	Microsoft

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Item Number	Item Description	Manufacturer
	1GB	
D00013	SharePoint Online Plan 2 + Azure Storage • Include features of SharePoint Online Plan 1 • Office Web Apps edit mode • Azure storage is to support video size at least 1GB	Microsoft

Table 4b: Social Media Apps Items (Other service items proposed)

Item Number	Item Description	Manufacturer
D00007	SharePoint Online Additional Storage	Microsoft
D00014	Microsoft Professional Services Package (160 Hours): • Helps customers develop successful cloud transition plans • Enables efficient workload migration and resource orchestration • Provides recommended practices on cloud operations and governance • Delivers advanced operational and issue support	Microsoft

V.   Government Public Cloud Related Services

Table 5.1 : Staff Service

Item No.	Description of Services	Staff Category
1	■ Detailed user requirements are analyzed and interpreted, and details of the required services are recommended to users ■ Comprehensive system testing and user acceptance are prepared and conducted on the deployed services ■ Appropriate technical advice are provided to users on using the deployed services	1
2	■ Adequate resources are planned and managed leading to the deployment of the required services ■ Correct decision is made in resolving technical issues arising from users when they use the services ■ Good quality control and quality assurance	2

	are performed on the deployed services	

Table 5.2 : Installation and Maintenance Service

Item No.	Description of Services
1	- Detailed user requirements are analyzed and interpreted, and details of the required services are recommended to users - Comprehensive system testing and user acceptance are prepared and conducted on the deployed services - Appropriate technical advice are provided to users on using the deployed services - Provide overall management of installing and maintaining hardware items services
2	- Adequate resources are planned and managed leading to the deployment of the required services - Correct decision is made in resolving technical issues arising from users when they use the services - Good quality control and quality assurance are performed on the deployed services - Provide installing and maintaining hardware items services

Table 5.3 : Internet Connection Service

Item No.	Description of Services
1	- Detailed user requirements are analyzed and interpreted, and details of the required services are recommended to users - Comprehensive system testing and user acceptance are prepared and conducted on the deployed services - Appropriate technical advice are provided to users on using the deployed services - Provide overall management of Internet Connection service
2	- Adequate resources are planned and managed leading to the deployment of the required services - Correct decision is made in resolving technical issues arising from users when they use the services - Good quality control and quality assurance are performed on the deployed services - Provide Installation of Internet Connection service
3	100MB broadband Internet Connection Service - Free Access (unlimited) - 1 dynamic IP - Min 24 months contract
4	100MB broadband Internet Connection Service - Free Access (unlimited)

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	- 1 Fixed IP - Min 24 months contract

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